

Summary of Benefits

Effective January 1, 2012 through December 31, 2012

Pennsylvania and West Virginia

S2321

Introduction to the Summary of Benefits for AmeriHealth® Rx PDP

January 1, 2012 - December 31, 2012
Pennsylvania, West Virginia

Thank you for your interest in AmeriHealth Rx PDP. Our plan is offered by QCC INS CO D/B/A AMERIHEALTH INS CO/AmeriHealth Rx, a Medicare Prescription Drug Plan that contracts with the Federal government. This Summary of Benefits tells you some features of our plan. It doesn't list every drug we cover, every limitation, or exclusion. To get a complete list of our benefits, please call AmeriHealth Rx PDP and ask for the "Evidence of Coverage".

You have choices in your Medicare prescription drug coverage

As a Medicare beneficiary, you can choose from different Medicare prescription drug coverage options. One option is to get prescription drug coverage through a Medicare Prescription Drug Plan, like AmeriHealth Rx PDP.

Another option is to get your prescription drug coverage through a Medicare Advantage Plan that offers prescription drug coverage. You make the choice.

How can I compare my options?

The charts in this booklet list some important drug benefits. You can use this Summary of Benefits to compare the benefits offered by AmeriHealth Rx PDP to the benefits offered by other Medicare Prescription Drug Plans or Medicare Advantage Plans with prescription drug coverage.

Where is AmeriHealth Rx PDP available?

The service area for this plan includes: Pennsylvania, West Virginia. You must live in one of these areas to join this plan.

There is more than one plan listed in this Summary of Benefits. If you are enrolled in one plan and wish to switch to another plan, you may do so only during certain times of the year. Please call Customer Service for more information.

Who is eligible to join?

You can join this plan if you are entitled to Medicare Part A and/or enrolled in Medicare Part B and live in the service area.

If you are enrolled in an MA coordinated care (HMO or PPO) plan or an MA PFFS plan that includes Medicare

prescription drugs, you may not enroll in a PDP unless you disenroll from the HMO, PPO or MA PFFS plan.

Enrollees in a private fee-for-service plan (PFFS) that does not provide Medicare prescription drug coverage, or an MA Medical Savings Account (MSA) plan may enroll in a PDP. Enrollees in an 1876 Cost plan may enroll in a PDP.

Where can I get my prescriptions?

AmeriHealth Rx PDP has formed a network of pharmacies. You must use a network pharmacy to receive plan benefits. We will not pay for your prescriptions if you use an out-of-network pharmacy, except in certain cases. The pharmacies in our network can change at any time. You can ask for a Pharmacy Directory or visit us at http://www.amerihealth.com/pdp/ahrx/2007/pharmacy_network.html. Our customer service number is listed at the end of this introduction.

Does my plan cover Medicare Part B or Part D drugs?

AmeriHealth Rx PDP does not cover drugs that are covered under Medicare Part B as prescribed and dispensed. Generally, we only cover drugs, vaccines, biological products and medical supplies that are covered under the Medicare Prescription Drug Benefit (Part D) and that are on our formulary.

What is a prescription drug formulary?

AmeriHealth Rx PDP uses a formulary. A formulary is a list of drugs covered by your plan to meet patient needs. We may periodically add, remove, or make changes to coverage limitations on certain drugs or change how much you pay for a drug. If we make any formulary change that limits our members' ability to fill their prescriptions, we will notify the affected enrollees before the change is made. We will send a formulary to you and you can see our complete formulary on our Web site at http://www.amerihealth.com/amerihealth65/2008/rx_pa_wv/drug_formulary/index.html.

If you are currently taking a drug that is not on our formulary or subject to additional requirements or limits, you may be able to get a temporary supply of the drug. You can contact us to request an exception or

switch to an alternative drug listed on our formulary with your physician's help. Call us to see if you can get a temporary supply of the drug or for more details about our drug transition policy.

What should I do if I have other insurance in addition to Medicare?

If you have a Medigap (Medicare Supplement) policy that includes prescription drug coverage, you must contact your Medigap Issuer to let them know that you have joined a Medicare Prescription Drug Plan. If you decide to keep your current Medigap supplement policy, your Medigap Issuer will remove the prescription drug coverage portion of your policy. Call your Medigap Issuer for details.

If you or your spouse has, or is able to get, employer group coverage, you should talk to your employer to find out how your benefits will be affected if you join AmeriHealth Rx PDP. Get this information before you decide to enroll in this plan.

How can I get extra help with my prescription drug plan costs or get extra help with other Medicare costs?

You may be able to get extra help to pay for your prescription drug premiums and costs as well as get help with other Medicare costs. To see if you qualify for getting extra help, call:

- 1-800-MEDICARE (1-800-633-4227). TTY/TDD users should call 1-877-486-2048, 24 hours a day/ 7 days a week; and see www.medicare.gov 'Programs for People with Limited Income and Resources' in the publication Medicare & You.
- The Social Security Administration at 1-800-772-1213 between 7 a.m. and 7 p.m., Monday through Friday. TTY/TDD users should call 1-800-325-0778; or
- Your State Medicaid Office.

What are my protections in this plan?

All Medicare Prescription Drug Plans agree to stay in the program for a full year at a time. Each year, the plans decide whether to continue for another year. Even if a Medicare Prescription Drug Plan leaves the program, you will not lose Medicare coverage. If a plan decides not to continue, it must send you a letter at least 90

days before your coverage will end. The letter will explain your options for Medicare coverage in your area.

As a member of AmeriHealth Rx PDP, you have the right to request a coverage determination, which includes the right to request an exception, the right to file an appeal if we deny coverage for a prescription drug, and the right to file a grievance. You have the right to request a coverage determination if you want us to cover a Part D drug that you believe should be covered. An exception is a type of coverage determination. You may ask us for an exception if you believe you need a drug that is not on our list of covered drugs or believe you should get a non-preferred drug at a lower out-of-pocket cost. You can also ask for an exception to cost utilization rules, such as a limit on the quantity of a drug. If you think you need an exception, you should contact us before you try to fill your prescription at a pharmacy. Your doctor must provide a statement to support your exception request. If we deny coverage for your prescription drug(s), you have the right to appeal and ask us to review our decision. Finally, you have the right to file a grievance if you have any type of problem with us or one of our network pharmacies that does not involve coverage for a prescription drug. If your problem involves quality of care, you also have the right to file a grievance with the Quality Improvement Organization (QIO) for your state. Please refer to the Evidence of Coverage (EOC) for the QIO contact information.

What is a Medication Therapy Management (MTM) Program?

A Medication Therapy Management (MTM) Program is a free service we offer. You may be invited to participate in a program designed for your specific health and pharmacy needs. You may decide not to participate but it is recommended that you take full advantage of this covered service if you are selected. Contact AmeriHealth Rx PDP for more details.

Where can I find information on plan ratings?

The Medicare program rates how well plans perform in different categories (for example, detecting and preventing illness, ratings from patients and customer service). If you have access to the web, you may use the web tools on www.medicare.gov and select "Health and

Drug Plans” then “Compare Drug and Health Plans” to compare the plan ratings for Medicare plans in your area. You can also call us directly to obtain a copy of the plan ratings for this plan.

Our customer service number is listed below.

Please call AmeriHealth Rx for more information about AmeriHealth Rx PDP.

Visit us at www.amerhealthmedicare.com or, call us:

Customer Service Hours:

Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, 8:00 a.m. - 8:00 p.m. Eastern

Current members should call toll-free (888)-678-7007. (TTY/TDD (888)-457-3002)

Prospective members should call toll-free (866)-456-1695. (TTY/TDD (866)-456-1683)

Current members should call locally (888) 678-7007 (TTY/TDD (888) 457-3002).

Prospective members should call locally (866) 456-1695 (TTY/TDD (866) 456-1683).

For more information about Medicare, please call Medicare at 1-800-MEDICARE (1-800-633-4227).

TTY users should call 1-877-486-2048. You can call 24 hours a day, 7 days a week.

Or, visit www.medicare.gov on the web.

This document may be available in other formats such as Braille, large print or other alternate formats.

This document may be available in a non-English language. For additional information, call Customer Service at the phone number listed above.

Summary of Benefits

If you have any questions about these plans' benefits or costs, please contact AmeriHealth Rx PDP for details.

Benefit Category	Original Medicare	AmeriHealth Rx Option I PDP	AmeriHealth Rx Option II PDP
<p>Outpatient Prescription Drugs</p>	<p>Most drugs are not covered under Original Medicare. You can add prescription drug coverage to Original Medicare by joining a Medicare Prescription Drug Plan, or you can get all your Medicare coverage, including prescription drug coverage, by joining a Medicare Advantage Plan or a Medicare Cost Plan that offers prescription drug coverage.</p>	<p><i>Drugs Covered under Medicare Part D</i></p> <p><i>General</i> This plan uses a formulary. The plan will send you the formulary. You can also see the formulary at http://www.amerihealth.com/amerihealth65/2008/rx_pa_wv/drug_formulary/index.html on the web. Different out-of-pocket costs may apply for people who -have limited incomes, -live in long term care facilities, or -have access to Indian/ Tribal/Urban (Indian Health Service) providers. \$42.10 monthly premium</p>	<p><i>Drugs Covered under Medicare Part D</i></p> <p><i>General</i> This plan uses a formulary. The plan will send you the formulary. You can also see the formulary at http://www.amerihealth.com/amerihealth65/2008/rx_pa_wv/drug_formulary/index.html on the web. Different out-of-pocket costs may apply for people who -have limited incomes, -live in long term care facilities, or -have access to Indian/ Tribal/Urban (Indian Health Service) providers. \$87.10 monthly premium</p>

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Benefit Category	Original Medicare	AmeriHealth Rx Option I PDP	AmeriHealth Rx Option II PDP
		<p>Most people will pay their Part D premium. However, some people will pay a higher premium because of their yearly income (over \$85,000 for singles, \$170,000 for married couples). For more information about Part D premiums based on income, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778.</p> <p>The plan offers national in-network prescription coverage (i.e., this would include 50 states and the District of Columbia). This means that you will pay the same cost-sharing amount for your prescription drugs if you get them at an in-network pharmacy outside of the plan's service area (for instance when you travel).</p> <p>Total yearly drug costs are the total drug costs paid by both you and a Part D plan.</p> <p>Some drugs have quantity limits.</p>	<p>Most people will pay their Part D premium. However, some people will pay a higher premium because of their yearly income (over \$85,000 for singles, \$170,000 for married couples). For more information about Part D premiums based on income, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778.</p> <p>The plan offers national in-network prescription coverage (i.e., this would include 50 states and the District of Columbia). This means that you will pay the same cost-sharing amount for your prescription drugs if you get them at an in-network pharmacy outside of the plan's service area (for instance when you travel).</p> <p>Total yearly drug costs are the total drug costs paid by both you and a Part D plan.</p> <p>Some drugs have quantity limits.</p>

Summary of Benefits

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Benefit Category	Original Medicare	AmeriHealth Rx Option I PDP	AmeriHealth Rx Option II PDP
		<p>Your provider must get prior authorization from AmeriHealth Rx Option I PDP for certain drugs.</p> <p>You must go to certain pharmacies for a very limited number of drugs, due to special handling, provider coordination, or patient education requirements that cannot be met by most pharmacies in your network. These drugs are listed on the plan's website, formulary, printed materials, as well as on the Medicare Prescription Drug Plan Finder on Medicare.gov.</p> <p>If the actual cost of a drug is less than the normal cost-sharing amount for that drug, you will pay the actual cost, not the higher cost-sharing amount.</p> <p><i>In-Network</i> \$320 annual deductible.</p> <p><i>Initial Coverage</i> After you pay your yearly deductible, you pay 25% until total yearly drug costs reach \$2,930.</p>	<p>Your provider must get prior authorization from AmeriHealth Rx Option II PDP for certain drugs.</p> <p>You must go to certain pharmacies for a very limited number of drugs, due to special handling, provider coordination, or patient education requirements that cannot be met by most pharmacies in your network. These drugs are listed on the plan's website, formulary, printed materials, as well as on the Medicare Prescription Drug Plan Finder on Medicare.gov.</p> <p>If the actual cost of a drug is less than the normal cost-sharing amount for that drug, you will pay the actual cost, not the higher cost-sharing amount.</p> <p>If you request a formulary exception for a drug and AmeriHealth Rx Option II PDP approves the exception, you will pay Tier 3: Preferred Brand Drugs cost sharing for that drug.</p> <p><i>In-Network</i> \$0 deductible.</p> <p><i>Initial Coverage</i> You pay the following until total yearly drug costs reach \$2,930:</p>

Summary of Benefits

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Benefit Category	Original Medicare	AmeriHealth Rx Option I PDP	AmeriHealth Rx Option II PDP
		<p><i>Retail Pharmacy</i> You can get drugs the following way(s):</p> <ul style="list-style-type: none"> - one-month (30-day) supply - three-month (90-day) supply 	<p><i>Retail Pharmacy</i></p> <p>Tier 1: Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$5 copay for a one-month (30-day) supply of drugs in this tier - \$15 copay for a three-month (90-day) supply of drugs in this tier <p>Tier 2: Non-Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$10 copay for a one-month (30-day) supply of drugs in this tier - \$30 copay for a three-month (90-day) supply of drugs in this tier <p>Tier 3: Preferred Brand Drugs</p> <ul style="list-style-type: none"> - \$30 copay for a one-month (30-day) supply of drugs in this tier - \$90 copay for a three-month (90-day) supply of drugs in this tier <p>Tier 4: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> - \$65 copay for a one-month (30-day) supply of drugs in this tier - \$195 copay for a three-month (90-day) supply of drugs in this tier

Summary of Benefits

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Benefit Category	Original Medicare	AmeriHealth Rx Option I PDP	AmeriHealth Rx Option II PDP
		<p>Long Term Care Pharmacy</p> <p>You can get drugs the following way(s):</p> <ul style="list-style-type: none"> - one-month (31-day) supply 	<p>Tier 5: Specialty Tier Drugs</p> <ul style="list-style-type: none"> - 25% coinsurance for a one-month (30-day) supply of drugs in this tier - 25% coinsurance for a three-month (90-day) supply of drugs in this tier <p>Long Term Care Pharmacy</p> <p>Tier 1: Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$5 copay for a one-month (31-day) supply of drugs in this tier <p>Tier 2: Non-Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$10 copay for a one-month (31-day) supply of drugs in this tier <p>Tier 3: Preferred Brand Drugs</p> <ul style="list-style-type: none"> - \$30 copay for a one-month (31-day) supply of drugs in this tier <p>Tier 4: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> - \$65 copay for a one-month (31-day) supply of drugs in this tier <p>Tier 5: Specialty Tier Drugs</p> <ul style="list-style-type: none"> - 25% coinsurance for a one-month (31-day) supply of drugs in this tier

Summary of Benefits

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Benefit Category	Original Medicare	AmeriHealth Rx Option I PDP	AmeriHealth Rx Option II PDP
		<p>Mail Order</p> <p>You can get drugs the following way(s):</p> <ul style="list-style-type: none"> - three-month (90-day) supply <p>Coverage Gap</p> <p>After your total yearly drug costs reach \$2,930, you receive a discount on brand name drugs and pay 86% of the plan's costs for all generic drugs until your yearly out-of-pocket drug costs reach \$4,700.</p>	<p>Mail Order</p> <p>Tier 1: Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$10 copay for a three-month (90-day) supply of drugs in this tier <p>Tier 2: Non-Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$20 copay for a three-month (90-day) supply of drugs in this tier <p>Tier 3: Preferred Brand Drugs</p> <ul style="list-style-type: none"> - \$60 copay for a three-month (90-day) supply of drugs in this tier <p>Tier 4: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> - \$130 copay for a three-month (90-day) supply of drugs in this tier <p>Tier 5: Specialty Tier Drugs</p> <ul style="list-style-type: none"> - 25% coinsurance for a three-month (90-day) supply of drugs in this tier <p>Additional Coverage Gap</p> <p>You pay the following:</p>

Summary of Benefits

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Benefit Category	Original Medicare	AmeriHealth Rx Option I PDP	AmeriHealth Rx Option II PDP
			<p><i>Retail Pharmacy</i></p> <p>Tier 1: Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$5 copay for a one-month (30-day) supply of all drugs covered in this tier - \$15 copay for a three-month (90-day) supply of all drugs covered in this tier <p>Tier 2: Non-Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$10 copay for a one-month (30-day) supply of all drugs covered in this tier - \$30 copay for a three-month (90-day) supply of all drugs covered in this tier <p><i>Long Term Care Pharmacy</i></p> <p>Tier 1: Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$5 copay for a one-month (31-day) supply of all drugs covered in this tier <p>Tier 2: Non-Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$10 copay for a one-month (31-day) supply of all drugs covered in this tier <p><i>Mail Order</i></p> <p>Tier 1: Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$10 copay for a three-month (90-day) supply of all drugs covered in this tier

Summary of Benefits

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Benefit Category	Original Medicare	AmeriHealth Rx Option I PDP	AmeriHealth Rx Option II PDP
		<p><i>Catastrophic Coverage</i> After your yearly out-of-pocket drug costs reach \$4,700, you pay the greater of:</p> <ul style="list-style-type: none"> - 5% coinsurance, or - \$2.60 copay for generic (including brand drugs treated as generic) and a \$6.50 copay for all other drugs. 	<p>Tier 2: Non-Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$20 copay for a three-month (90-day) supply of all drugs covered in this tier <p>After your total yearly drug costs reach \$2,930, you receive limited coverage by the plan on certain drugs. You will also receive a discount on brand name drugs and generally pay no more than 86% of the plan's costs for generic drugs until your yearly out-of-pocket drug costs reach \$4,700.</p> <p><i>Catastrophic Coverage</i> After your yearly out-of-pocket drug costs reach \$4,700, you pay the greater of:</p> <ul style="list-style-type: none"> - 5% coinsurance, or - \$2.60 copay for generic (including brand drugs treated as generic) and a \$6.50 copay for all other drugs.

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Benefit Category	Original Medicare	AmeriHealth Rx Option I PDP	AmeriHealth Rx Option II PDP
		<p><i>Out-of-Network</i></p> <p>Plan drugs may be covered in special circumstances, for instance, illness while traveling outside of the plan's service area where there is no network pharmacy. You may have to pay more than your normal cost-sharing amount if you get your drugs at an out-of-network pharmacy. In addition, you will likely have to pay the pharmacy's full charge for the drug and submit documentation to receive reimbursement from AmeriHealth Rx Option I (PDP). You can get drugs the following way:</p> <ul style="list-style-type: none"> - one-month (30-day) supply <p><i>Out-of-Network Initial Coverage</i></p> <p>After you pay your yearly deductible, you will be reimbursed up to 75% of the actual cost for drugs purchased out-of-network until your total yearly drug costs reach \$2,930.</p>	<p><i>Out-of-Network</i></p> <p>Plan drugs may be covered in special circumstances, for instance, illness while traveling outside of the plan's service area where there is no network pharmacy. You may have to pay more than your normal cost-sharing amount if you get your drugs at an out-of-network pharmacy. In addition, you will likely have to pay the pharmacy's full charge for the drug and submit documentation to receive reimbursement from AmeriHealth Rx Option II (PDP).</p> <p><i>Out-of-Network Initial Coverage</i></p> <p>You will be reimbursed up to the plan's cost of the drug minus the following for drugs purchased out-of-network until total yearly drug costs reach \$2,930:</p> <p>Tier 1: Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$5 copay for a one-month (30-day) supply of drugs in this tier <p>Tier 2: Non-Preferred Generic Drugs</p> <ul style="list-style-type: none"> - \$10 copay for a one-month (30-day) supply of drugs in this tier

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Benefit Category	Original Medicare	AmeriHealth Rx Option I PDP	AmeriHealth Rx Option II PDP
		<p><i>Additional Out-of-Network Coverage Gap</i></p> <p>You will be reimbursed up to 14% of the plan allowable cost for generic drugs purchased out-of-network until your total yearly out-of-pocket drug costs reach \$4,700.</p> <p>You will be reimbursed up to the discounted price for brand name drugs purchased out-of-network until your total yearly out-of-pocket drug costs reach \$4,700.</p>	<p>Tier 3: Preferred Brand Drugs - \$30 copay for a one-month (30-day) supply of drugs in this tier</p> <p>Tier 4: Non-Preferred Brand Drugs - \$65 copay for a one-month (30-day) supply of drugs in this tier</p> <p>Tier 5: Specialty Tier Drugs - 25% coinsurance for a one-month (30-day) supply of drugs in this tier</p> <p><i>Additional Out-of-Network Coverage Gap</i></p> <p>You will be reimbursed for these drugs purchased out-of-network up to the plan's cost of the drug minus the following:</p> <p>Tier 1: Preferred Generic Drugs - \$5 copay for a one-month (30-day) supply of all drugs covered in this tier</p> <p>Tier 2: Non-Preferred Generic Drugs - \$10 copay for a one-month (30-day) supply of all drugs covered in this tier</p>

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Benefit Category	Original Medicare	AmeriHealth Rx Option I PDP	AmeriHealth Rx Option II PDP
			<p>Tier 3: Preferred Brand Drugs</p> <ul style="list-style-type: none"> - You will be reimbursed up to 14% of the plan allowable cost for generic drugs purchased out-of-network until total yearly drug costs reach \$4,700. You will be reimbursed up to the discounted price for brand name drugs purchased out-of-network until total yearly drug costs reach \$4,700. <p>Tier 4: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> - You will be reimbursed up to 14% of the plan allowable cost for generic drugs purchased out-of-network until total yearly drug costs reach \$4,700. You will be reimbursed up to the discounted price for brand name drugs purchased out-of-network until total yearly drug costs reach \$4,700.

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Benefit Category	Original Medicare	AmeriHealth Rx Option I PDP	AmeriHealth Rx Option II PDP
		<p><i>Out-of-Network Catastrophic Coverage</i></p> <p>After your yearly out-of-pocket drug costs reach \$4,700, you will be reimbursed for drugs purchased out-of-network up to the plan's cost of the drug minus your cost share, which is the greater of:</p> <ul style="list-style-type: none"> - 5% coinsurance, or - \$2.60 copay for generic (including brand drugs treated as generic) and a \$6.50 copay for all other drugs. 	<p>Tier 5: Specialty Tier Drugs</p> <ul style="list-style-type: none"> - You will be reimbursed up to 14% of the plan allowable cost for generic drugs purchased out-of-network until total yearly drug costs reach \$4,700. You will be reimbursed up to the discounted price for brand name drugs purchased out-of-network until total yearly drug costs reach \$4,700. <p><i>Out-of-Network Catastrophic Coverage</i></p> <p>After your yearly out-of-pocket drug costs reach \$4,700, you will be reimbursed for drugs purchased out-of-network up to the plan's cost of the drug minus your cost share, which is the greater of:</p> <ul style="list-style-type: none"> - 5% coinsurance, or - \$2.60 copay for generic (including brand drugs treated as generic) and a \$6.50 copay for all other drugs.

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PO Box 41535
Philadelphia, PA 19101-1535
www.amerihealthmedicare.com

For more information . . .

For updated information regarding plan providers, visit our website at www.amerihealthmedicare.com, or call Customer Service at **1-888-678-7007** or **for the hearing- and speech-impaired 1-888-457-3002**, seven days a week, 8 a.m. to 8 p.m. However, please be aware that on weekends and holidays from February 15 through October 14, your call may be sent to an answering machine.

If you are not yet a member and have questions, please call **1-866-456-1695** or **for the hearing- and speech-impaired 1-866-456-1683**, seven days a week, 8 a.m. to 8 p.m.

Benefits underwritten or administered by QCC Insurance Company.